Frequently Asked Questions about the Easy Payment Plan Program.

What is the Easy Payment Plan Program (EPP)?
The EPP (Easy Payment Plan) is a program provided by Arab Bank that allows credit card holders to pay in installments over periods of up to 24 months without interest for merchants subscribed in the program or with 1% interest for other merchants inside or outside Palestine. And for a period of up to 12 months without interest for all educational institutions (universities, schools, kindergartens, nurseries, and educational centers) inside or outside Palestine.

How can I benefit from the EPP program?

To benefit from the EPP program:

1. You must have a credit card issued by Arab Bank.
2. Pay using your credit card through POS devices or online.
3. After successfully making the payment, you will receive an SMS to your registered mobile number containing a link to apply for the EPP program.
4. If you do not receive the SMS, you can contact our Customer Care Center at 022953333

Can I pay for any purchase in installments?
Yes, any purchase made using Arab Bank credit cards through POS machines or online can be paid in installments.

Do I need to contact the merchant or educational institution to benefit from the EPP program?
No, all you need to do is make the payment using your Arab Bank credit card, and submit an installment request via the link you receive in the SMS sent to your registered mobile number, or through contacting our Customer Care Center.

Can I benefit from the program if I live outside Palestine?
Yes, as long as you have an Arab Bank credit card and use it to make payments through POS machines or online, you can benefit from this service even if you live outside Palestine.